

COBCRAFT MANUFACTURING LTD

Warranty Service

Cobcraft Manufacturing LTD warrants this Kiln to be free from defects in materials and workmanship for 12 months from the date of purchase.

We will repair or replace, at our expense, any defective part upon return or inspection via our approved third party.

Contact MUST be made to Cobcraft Manufacturing as soon as any issue arises. If you contact a second party without contacting us prior the liability for repair will then fall to you, the customer.

This Warranty does NOT cover:

1. Any defect not reported to COBCRAFT MANUFACTURING LTD within 10 days of discovery.
2. Thermocouples *it is advised to get your thermocouple wired in by a certified electrician. Failure to do so will void any warranty on this part. Test firing with cones is advised for the first firing after replacing thermocouple to ensure correct installation has been met.
3. Any damage caused by overfiring or programming error.
4. Products subjected to abnormal strain, freight damage, neglect, abuse, improper storage, failure to follow instructions, or products altered from factory standard condition – Please ensure your electrician does not alter the kiln when wiring to power.
5. Kilns/terminals damaged by improper electrical installation and or failure of electrician to follow instruction to check all terminals after transit.
6. Kiln when used for purposes other than firing ceramic, metal, and glass materials.
7. Element burnout caused by contact with foreign materials or incorrect maintenance, or general wear and tear.
8. ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, INCLUDING PROPERTY DAMAGE, LOST PROFITS, LOSS OF USE, OR OTHER ECONOMIC LOSS, ARE EXCLUDED TO THE FULL EXTENT

WARRANTY COVERAGE EXTENDS ONLY TO THE ORIGINAL PURCHASER AND DOES NOT COVER REPLACEMENT OF PARTS THAT ARE, BY THEIR NATURE, EXPENDABLE. THIS WARRANTY IS VOIDED IF THE PRODUCT IS ADVERSELY AFFECTED BY ATTACHING ANY FEATURE OR DEVICE TO IT, OR IS IN ANY WAY TAMPERED WITH OR MODIFIED WITHOUT EXPRESS WRITTEN PERMISSION FROM COBCRAFT MANUFACTURING LTD.

How to request the Warranty Service:

All repair work must be authorized, either by COBCRAFT MANUFACTURING LTD or if instructed by us an authorized second party. If you believe your kiln is going to require warranty servicing the first step is to contact Paul or Marieka at office@cobcraft.com to begin the process.



Manufacturer Electrical Installation instructions and checklist

This form must be completed by a registered electrician and a copy returned to Cobcraft Manufacturing Limited as part of the warranty terms and conditions as referred to by the certificate of compliance.

Kiln Model:		Kilowatts:		Element ref:	
Serial No:		Phase:	1-2-3	Volts:	230
Name of Electrical worker:					
Registration/Practicing licence number:					
Phone & email:					

Power supply to kiln:

Kilns are rated in kilowatts from factory for a 230-volt power supply. Higher or lower voltage can change the power rating of the appliance. Please Note any changes and provide photos where requested.

(Provide Values or tick as completed.)

Power supply (Voltage) to the kiln:		
New kilowatt power rating:		
Power board dedicated breaker(s) rating for power supply to kiln (Amps).		
Phased Power supply:	<input type="checkbox"/> SINGLE	<input type="checkbox"/> TWO
		<input type="checkbox"/> THREE
Converting kiln to single or 2 phase power supply is done at the kilns main on/off switch (photo required)		
The power supply cable is carefully fed through the supplied electrical gland and excess wire removed and not stored in the appliance electric box. (Photo required)		
Power supply wire is carefully fed through and connected to Mains, Neutral and Earth		
Existing Appliance wiring to the main switch, and other components has not been altered		

Wire and terminal Connections:

During transit, and power installation, existing appliance wires and terminals may come loose or shift. The following is a checklist to ensure these will not interfere with the function of the appliance.

(Provide Values or tick as completed.)

Check contactor, Lid Safety Switch, Main on/off switch, and Simmerstat (if installed) wires are all tightly secured into correct position.	
Check element connections are not touching other elements or other connections, creating a "short".	
Check thermocouple wires are tightly secured in connector block and have not moved with unpacking.	
The installation has been satisfactorily tested in accordance with the Electricity (Safety) Regulations 2010.	

By signing this document, I certify that the completed prescribed electrical work to which this applies has been done lawfully and safely, and the information in the certificate is correct. Failure to complete form will void Manufacturer's warranty.

Certifier's signature:

Date:

THIS IS AN IMPORTANT DOCUMENT AND SHOULD BE RETAINED FOR A MINIMUM OF 7 YEARS